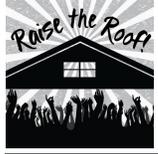


# CONCORD TENANT RESOURCE GUIDE



## Tuesday Tenant Legal Clinic

6PM-8PM  
Monument Impact  
2699 Monument Blvd.  
Concord, CA, 94520

*Every first and third Tuesdays  
of the month!*

Come learn your rights as a tenant!  
FREE legal consults will be provided.  
Early arrival recommended, first come  
first serve.

Please bring all necessary documents.

More information:  
[nicole@workingeastbay.org](mailto:nicole@workingeastbay.org) or  
[jennifer@monumentimpact.org](mailto:jennifer@monumentimpact.org)



## Tenant Together Hotline (888) 495-8020

One-on-one phone counseling,  
not legal advice or  
representation: what are your  
rights and what are your  
options?

May take up to 3 business  
days to get back to tenant.



CONTRA COSTA  
SENIOR LEGAL SERVICES

Assistance With:  
Notice, Answers Default  
Judgment, Stays of Execution,  
Complaints

751 Pine Street, Martinez, CA  
Mon & Weds: 8am-2pm;  
Friday: 8am -12 noon

Free civil legal services to  
Contra Costa County  
residents who are 60 or older.



BAY AREA LEGAL AID

## Monday Drop In Clinic

217 Harbour Way  
Richmond, CA 94801  
9:30am-12:30pm

Assistance for low-income  
litigants to prepare for  
pleadings and the eviction  
process

## Legal Advice Line (1-800-551-5554)

Monday: 9:30am-3pm  
Tuesday: 9:30-1pm  
Wednesday: 9:30-1pm  
Thursday: 9:30am-3pm  
Friday: Closed



Concord  
City  
Programs

## City of Concord Rent Review Program

**(855) 275-3246**

Allows tenants who experience  
rent increases over 10% in a year  
to seek non-binding mediation  
services.

## Multi-Family Rental Inspection Program

**(925) 671-3408**

To report habitability issues (i.e. bed  
bugs, rodents, leaky roof, mold, etc.).



Before reporting issues to the  
city, make sure you  
have communicated with  
your landlord beforehand.



John F. Kennedy  
University Housing  
Advocacy

## Housing Advocacy Clinic

**(925) 969-3493**

One-on-one phone counseling with  
JFK Law Students: what are your  
rights and what are your options?

# RESOURCE GUIDE CON'TD.



## Contra Costa County Self-Help Resource Center

Assistance with: Notice, Answers, Default Judgment, Stays of Execution, and Complaints.

### Locations:

Martinez, CA -

751 Pine Street, Martinez, CA (check in at front desk)

- Monday & Wednesday 8am-2pm;

- Friday 8am –12 noon

Pittsburg, CA -

Rm 1045, 1000 Center Drive, Pittsburg, CA;

- Tuesday 8am –2pm

Richmond, CA -

Room 202, 100 37th Street, Richmond, CA;

- Thursday 8am –2pm

### Please bring:

Copy of the lease-Notice (with proof of service if you are the landlord); any additional documentation that supports your position; All court filed documents you have filed or been sent by the other party.

## Tips and Facts for Tenants!

- Always pay your rent on time no matter what! The easiest way to be evicted is by not paying rent.
- Document everything! If it's not in writing it NEVER happened.
- Don't sign anything you don't understand. Always ask for copies and receipts!
- Landlords must post a 24 hour written notice on your door to enter your apartment. Texts don't count!
- There is no "just cause for eviction" policy in Concord, so landlords are legally able to evict you without reason.
- Rent increases - no matter the amount - are legal. There is no rent control in Concord.
- It is illegal to be threatened by your landlord because of immigration status.
- If you are being harassed by your landlord, make sure to document. Videos are especially powerful. Under CA state law, it is assumed retaliation if the landlord evicts you within 180 days after reporting a habitability issue. You must verbally let the people you're recording know for it to be legal!
- Start asking your neighbors if they are dealing with similar issues. There is power in numbers!

**LIKE US ON FACEBOOK**

**[WWW.FACEBOOK.COM/RAISETHEROOFCONCORD](http://WWW.FACEBOOK.COM/RAISETHEROOFCONCORD)**